



ROCKY MOUNTAINEER®

ONBOARD HOST

This onboard position will suit fun, outgoing, empathetic, and resilient individuals who have experience working in a guest-facing role within the tourism and hospitality industry, and who are excited by the prospect of delivering the highest level of service to create an unforgettable guest experience.

WHAT YOU CAN EXPECT

- Working away from home an average of 12–16 non-consecutive days per month (most trips are 4 days long). Your schedule will be released ahead of time.
- Working onboard the train from Vancouver to Jasper or Canmore. Our trains travel both east and westbound with an overnight stop in Kamloops.
- Working within a team of 4 Hosts per GoldLeaf Service rail car and delivering a variety of services including: storytelling (pointing out sights of interest, stories and history about the area, as well as speaking to the flora and fauna), serving drinks, snacks and meals, and anticipating guests needs. Each GoldLeaf Service rail car seats up to 72 guests in the upstairs dome. The dining room downstairs seats up to 36 guests. There are two meal services for breakfast and lunch each day to accommodate all guests.
- Working with a Culinary team of 3 and a Sous Chef who are responsible for preparing meals for our guests in the kitchen galley adjacent to the GoldLeaf Service dining room. Supporting the Hosts is a Guest Service Manager who will oversee each trip, and a Train Manager, who is responsible for the complete operation of the train and all guest experience matters.



ALL ABOARD AMAZING



ROCKY MOUNTAINEER



THIS POSITION REQUIRES:

- Excellent communication and interpersonal skills.
- Polished/professional manner and public speaking experience.
- Highly competent in the English language. Fluency in French, Mandarin, Spanish and/or German is considered an asset.
- Experience in fine dining, food and beverage service delivery is an asset.
- A guest service focused and/or travel and tourism background.
- Exceptional physical endurance and emotional stamina with the ability to work long days.
- Extensive walking and standing throughout the shift.
- Continuously reaching, bending and lifting. Must be able to lift and carry up to 50 pounds.
- A team player with a positive, “can do” attitude.

Successful candidates must be able to commit to working the whole season (End of March to mid-October) without any outside constraints to work, including school commitments. You are able to have a second job outside of ours, however Rocky Mountaineer will need to be your primary job.

Apply now at: rockymountaineer.com/seasonal-roles

WHILE YOU'RE AT WORK:

- 12+ hour days.
- Accommodation in a local hotel at each overnight destination will be provided.
- Meal per diems are provided while travelling.
- A uniform will be provided.

OUR ROUTES:



- ◆ Destinations where guests begin, end or extend their journey
- ◇ Destinations where guests only overnight during their rail journey

Train routes

- Rainforest to Gold Rush
- Journey Through the Clouds
- First Passage to the West