



ROCKY MOUNTAINEER®

PLANNING CHECKLIST

We want to make sure your journey is as seamless as possible, so please set aside some time to review and complete all the relevant items below. If you have any questions or need to provide any of the details listed below, contact your travel professional or a Rocky Mountaineer Vacation Consultant at **1.800.665.7245** or reservations@rockymountaineer.com.

ALL GUESTS

PROVIDE YOUR MANDATORY GUEST INFORMATION IN THE GUEST PORTAL

Log in to the [Guest Portal](https://www.rockymountaineer.com/your-booking) (<https://www.rockymountaineer.com/your-booking>) to provide your mandatory guest information for each guest on your booking.

CHECK YOUR ITINERARY

Your itinerary is subject to change, so review your travel documents in the [Guest Portal](https://www.rockymountaineer.com/your-booking). You will receive your final documents approximately 25 days before your package start date. (<https://www.rockymountaineer.com/your-booking>). When reviewing, confirm the following:

- Sightseeing tours: review if there are any tour partners you need to call in advance to confirm pick-up times and locations. **Please note:** national parks throughout the US are seeing an unprecedented numbers of visitors this year so your sightseeing tour pick-up times may change to help alleviate wait times. We appreciate your patience as wait times to enter the national parks may be longer than normal.
- Transfers: confirm where these are included in your itinerary. Transfers to/from the airport and train stations/sidings are not included in all our packages*. If they are not included and you would like to pre-purchase a transfer, contact us or your travel professional 60 days* prior to travel.

* Included in every package: motorcoach transfer between the Moab train platform and downtown Moab, and between Glenwood Springs platform and your hotel should you choose to use it, although all hotels are within walking distance from the platform.

REVIEW PREPARING TO GO

To help with your planning and to ensure that you have a seamless journey with us, please review our [Preparing to Go](https://www.rockymountaineer.com/preparing-to-go) section of our website (www.rockymountaineer.com/preparing-to-go) which includes everything from [packing tips](#) to how to check in to your train departure and what to expect onboard the train.

BOOK TRAVEL INSURANCE

We strongly recommend you obtain comprehensive travel insurance including cancellation and medical coverage. If you are a US resident, please visit [Allianz](https://www.etravelprotection.com/rockymountaineer/home) (<https://www.etravelprotection.com/rockymountaineer/home>) to receive a quote. If you are a non-US resident, please purchase travel insurance through your travel professional or insurance provider.

TELL US ABOUT SPECIAL DIETARY NEEDS OR ALLERGIES*

We try our best to accommodate special dietary needs and restrictions. Please advise us of your special dietary needs or allergies, at least 60 days* prior to travel. If you have a food allergy, please fill out our [Food Allergy Form](https://www.rockymountaineer.com/food-allergy-form) (www.rockymountaineer.com/food-allergy-form) and send it to your travel professional or to us at reservations@rockymountaineer.com.

*Depending on the severity of your allergy, we may not be able to accommodate your request. We are also not able to accommodate halal or kosher dietary requirements.

ADVISE US ABOUT ANY MOBILITY REQUIREMENTS

If you require boarding assistance or have specific mobility requirements, please fill out our [Mobility Requirements Form](https://www.rockymountaineer.com/mobility-form) (www.rockymountaineer.com/mobility-form) and send it to your travel professional or to us at reservations@rockymountaineer.com.

REVIEW OUR LATEST HEALTH & SAFETY PROTOCOLS

As government guidelines and industry best practices evolve on the prevention of COVID-19 and other viruses and illnesses, our procedures are evolving as well to be best in class. Please familiarize yourself with our latest [health & safety protocols](https://www.rockymountaineer.com/health-and-safety) (www.rockymountaineer.com/health-and-safety).



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REVIEW USA ENTRY REQUIREMENTS

Depending on your citizenship, you may require a valid passport and/or visa to travel to the USA. Visit our [US Entry Requirements](#) page (www.rockymountaineer.com/preparing-to-go/travel-restrictions) for more information on current travel restrictions, and passport and visa requirements.

CHECK IN FOR YOUR TRAIN DEPARTURE

All guests must check in for their train departure, collect their boarding pass, and luggage tags. Review our rail [check in process](#) at www.rockymountaineer.com/preparing-to-go/check-in.

BOOK TOURS & EXCURSIONS

Due to the popularity of tours and excursions in the National Parks, we strongly recommend you pre-book any additional activities of interest prior to travel. Visit [Discover Moab's](#) website (www.discovermoab.com) for more information on tours and excursions available in the Mighty 5 National Parks and how to book.

GUESTS WITH PRE-PURCHASED TRANSFERS

CONFIRM YOUR FLIGHTS

If you have a transfer included in your itinerary between the airport and your hotel, send us or your travel professional your flight details when you book your flights.

CONFIRM YOUR HOTEL WITH US

If you booked a transfer between your hotel and the Rocky Mountaineer station/siding but **did not** book your hotel through us, let us or your travel professional know where you're staying when you book, if you haven't already.

GUESTS WHO BOOKED A SELF-DRIVE PACKAGE

DOWNLOAD THE VAMOOS APP

For full details of your self-drive itinerary, download the Vamoos app. To download the app, search "Vamoos" in your app store. Your username will be SWAT and your password will be your Rocky Mountaineer booking reference number. This app will be your guide to driving through the American Southwest. Your itinerary will be available in the app three days prior to your travel date.

REVIEW OUR RAIL & DRIVE FAQ

To help answer questions about car rentals, review our [Rail & Drive FAQ](#) (www.rockymountaineer.com/rail-and-drive-us).

PURCHASE A NATIONAL/STATE PARKS PASS

You'll need to purchase a [National Parks Pass](#) (<https://store.usgs.gov/pass>) to drive through any of the National Parks including Bryce Canyon, Zion, Grand Canyon, and Canyonlands National Parks as it's not included in your package. State Park Fees also apply for self-drive packages that include [Dead Horse Point State Park](#) (<https://stateparks.utah.gov/parks/dead-horse/park-fees>) and [Monument Valley](#) (<https://navajonationparks.org/general-admission/monument-valley-admission>).

FAMILIARIZE YOURSELF WITH DRIVING LAWS IN THE USA

Driving [laws and requirements](#) (<https://www.usa.gov/visitors-driving>) in the USA may vary by state.

* If you are within 60 days prior to your travel date, please contact us or your travel professional as soon as possible.