



ROCKY MOUNTAINEER®

2022 PLANNING CHECKLIST

We want to make sure your journey is as seamless as possible, so please set aside some time to review and complete all the relevant items below. If you have any questions or need to provide any of the details listed below, contact your travel professional or a Rocky Mountaineer Vacation Consultant at **1.800.665.7245** or reservations@rockymountaineer.com.

30-60+ DAYS FROM TRAVEL DATE

PROVIDE YOUR MANDATORY GUEST INFORMATION IN THE GUEST PORTAL

Log in to the [Guest Portal](https://www.rockymountaineer.com/your-booking) (<https://www.rockymountaineer.com/your-booking>) to provide your mandatory guest information for each guest on your booking.

CHECK YOUR ITINERARY

Review your travel confirmation documents in the [Guest Portal](https://www.rockymountaineer.com/your-booking) (<https://www.rockymountaineer.com/your-booking>). When reviewing, confirm the following:

Transfers: all bookings include transfers to/from the train station/siding, please confirm you have selected which location you will be picked-up/dropped-off from. If you haven't selected the location, please contact us or your travel professional to confirm.

Tours & Excursions: review the tours and excursions you have booked in Moab. Check back in our [Guest Portal](https://www.rockymountaineer.com/your-booking) (<https://www.rockymountaineer.com/your-booking>) soon for additional tours you can book. Please note, due to the popularity of tours and excursions in the National Parks, we strongly recommend you pre-book any additional activities of interest prior to travel.

TELL US ABOUT SPECIAL DIETARY NEEDS OR ALLERGIES*

We try our best to accommodate special dietary needs and restrictions. Please advise us of your special dietary needs or allergies, at least 60 days[†] prior to travel. If you have a food allergy, please fill out our [Food Allergy Form](http://www.rockymountaineer.com/food-allergy-form) (www.rockymountaineer.com/food-allergy-form) and send it to your travel professional or to us at reservations@rockymountaineer.com.

*Depending on the severity of your allergy, we may not be able to accommodate your request. We are also not able to accommodate halal or kosher dietary requirements.

ADVISE US ABOUT ANY MOBILITY REQUIREMENTS

If you require boarding assistance or have specific mobility requirements, please fill out our [Mobility Requirements Form](http://www.rockymountaineer.com/mobility-form) (www.rockymountaineer.com/mobility-form) and send it to your travel professional or to us at reservations@rockymountaineer.com at least 60 days[†] prior to travel.

BOOK TRAVEL INSURANCE

We strongly recommend you obtain comprehensive travel insurance including cancellation and medical coverage. If you are a US resident, please visit [Allianz](https://www.etravelprotection.com/rockymountaineer/home) (<https://www.etravelprotection.com/rockymountaineer/home>) to receive a quote. If you are a non-US resident, please purchase travel insurance through your travel professional or insurance provider.

REVIEW USA ENTRY REQUIREMENTS

Depending on your citizenship, you may require a valid passport and/or visa to travel to the USA. Visit our [US Entry Requirements](http://www.rockymountaineer.com/preparing-to-go/travel-restrictions) page (www.rockymountaineer.com/preparing-to-go/travel-restrictions) for more information on current travel restrictions, and passport and visa requirements.

[†] If you are within 60 days prior to your travel date, please contact us or your travel professional as soon as possible.



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7-30 DAYS FROM TRAVEL DATE

REVIEW YOUR FINAL TRAVEL DOCUMENTS

You will receive an email with your final travel documents approximately 30 days before your package start date. Your itinerary is subject to change, so review your travel documents in the [Guest Portal](https://www.rockymountaineer.com/your-booking). (https://www.rockymountaineer.com/your-booking).

REVIEW PREPARING TO GO

To help with your planning and to ensure that you have a seamless journey with us, please review our [Preparing to Go](https://www.rockymountaineer.com/preparing-to-go) section of our website (www.rockymountaineer.com/preparing-to-go) which includes everything from [packing tips](#) to how to check in to your train departure and what to expect onboard the train.

7 DAYS OR LESS FROM TRAVEL DATE

PRINT OR SAVE YOUR FINAL TRAVEL DOCUMENTS

Your final travel documents include very important day-by-day information about your journey. As your itinerary is subject to change, please visit the [Guest Portal](https://www.rockymountaineer.com/your-booking) (https://www.rockymountaineer.com/your-booking) for the latest copy of your travel documents and print them or save them to your mobile device. Please always have your documents with you while travelling.

RECONFIRM YOUR GUEST INFORMATION IN THE GUEST PORTAL

Log in to the [Guest Portal](https://www.rockymountaineer.com/your-booking) (https://www.rockymountaineer.com/your-booking) to reconfirm your contact information for each guest on your booking is still correct.

REVIEW OUR LATEST HEALTH & SAFETY PROTOCOLS

As government guidelines and industry best practices evolve on the prevention of COVID-19 and other viruses and illnesses, our procedures are evolving as well to be best in class. Please familiarize yourself with our latest [health & safety protocols](https://www.rockymountaineer.com/health-and-safety) (www.rockymountaineer.com/health-and-safety).

REVIEW CURRENT TRAVEL UPDATES

Check our [Current Travel Updates](https://www.rockymountaineer.com/travel-updates) (https://www.rockymountaineer.com/travel-updates) page for any Rocky Mountaineer travel updates that may be applicable to your journey with us.

48 HOURS OR LESS FROM TRAIN DEPARTURE TIME

VISIT A GUEST CENTER & CHECK IN FOR YOUR TRAIN DEPARTURE

All guests must check in for their train departure, collect their boarding pass, and luggage tags. Review our rail [check in process](https://www.rockymountaineer.com/preparing-to-go/check-in) at www.rockymountaineer.com/preparing-to-go/check-in.